

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES**

Date: September 10, 2014

Present: Andy Vigil, Drew Child Development; Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Aprill Baker, SA 6 QA Liaison; Berenice Onofre, St Anne Catholic Church; Bruce Wheatley, Inner City Industry; Catherine Clay, Women's Community Reintegration; Emma Oshagan, Pacific Clinics; Harold Turner, NAMI Urban LA; Isidoro Gonzalez, DMH-ASOC; Kevin Tsang, DMH OASOC; Leticia Ximenez, DMH CGRD; Luis Garcia, Tri-City MHS; Marc Borkheim, PSB-QID; Masao Tsuru; Michele Archambeault, DMH; Mirtala Parada Ward, PSB-QID; Patricia Dawson, Women's Community Reintegration; Ranie Riley, Women's Community Reintegration Center; Reina de Cuellar, DMH SA 2/O&E; Reyna Leyva, SA 4 Admin; Robert Levine, DMH; Roxana Linares, PSB-QID; Saadia Jackson, Compton Mental Health Center; Sandra Chang Ptasinski, PSB-QID; Sharon Lyle, AAA UREP Co-Chair; Tomas Martinez, Pepperdine University; Yue Hua Xu (Vicki), DMH SA 3

Participants via Webex: Dennis Murata, PSB Deputy Director; Maria Baltazar; Phil Wong, Gateways Hospital; Senait Admassu; Reba Stevens, Consumer Advocates

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		
Review of Minutes	August minutes reviewed and approved.		Co-Chairs
ESM Update	<ul style="list-style-type: none"> The CCC's LGBTQ Workgroup has been elevated to the status of an Under-Represented Ethnic Population (UREP) Subcommittee. As such, this new Subcommittee now qualifies for funds to launch capacity building projects. Current projects include: 		Sandra Chang Ptasinski

	<ol style="list-style-type: none"> 1. Survey to be utilized as a learning tool regarding training needs, staff level of comfort serving the LGBTQ community, and particular needs of the staff and agencies specific to LGBTQ service delivery. 2. Glossary containing LGBTQ-related terminology. This glossary will be published in the CCC e-news column. <ul style="list-style-type: none"> • The 2014 Cultural Competence Plan Requirements (CCPR) have been released in draft form. The ESMS from the Southern Region will meet on September 11, 2014 to discuss the draft document and provide feedback to the Department of Health Care Services. • The following are webinars coming up for those who are interested: <ul style="list-style-type: none"> ○ September 15, 2014 - California Reducing Disparities Project (CRDP): Promoting Behavioral Health Equity through the CRDP and the Office of Health Equity ○ September 23, 2014 – CRDP Strategic Plan Webinar 		
Presentation on “Health Neighborhoods”	<p>Health Neighborhoods Models:</p> <ol style="list-style-type: none"> 1. Service Delivery Model <ul style="list-style-type: none"> ○ Improve access through integrated mental health, health, substance abuse and public health services ○ Improve quality of services through coordination ○ Contain costs through effective communication among providers 2. Community Change Model <ul style="list-style-type: none"> ○ Achieve community health and wellness ○ Address social determinants of health <ul style="list-style-type: none"> – The social determinants of health are the conditions in which people are born, grow, live, work and age. These circumstances are shaped by the distribution of money, 		

	<p>power and resources at global, national and local levels.</p> <ul style="list-style-type: none"> ○ Community-driven, focused on policy and system change <ul style="list-style-type: none"> • Main Goal <ul style="list-style-type: none"> ○ To build upon existing relationships to improve access to and coordination of care among treatment providers. • Five Pilot Health Neighborhoods Locations <ul style="list-style-type: none"> ○ Service Area 1 – Lancaster ○ Service Area 2 – Pacoima ○ Service Area 4 – Boyle Heights ○ Service Area 6 – MLK/Watts/Willowbrook ○ Service Area 8 – Central Long Beach • Next Steps <ul style="list-style-type: none"> ○ Strengthen partnerships among health, mental health, public health and substance abuse providers in each neighborhood, and cover all ages from prenatal to older adults. ○ Improve these partnerships based on community input. ○ Assist providers' network referral system, establish procedures to conduct screenings, and become educated on what services are offered by partners across all specialty areas. <ul style="list-style-type: none"> ▪ Community members present at this CCC meeting shared their ideas on the urgency to implement Health Neighborhoods in Service Area 6. 	<ul style="list-style-type: none"> • All input regarding Health Neighborhoods will be sent to Dr. Sandra Chang Ptasinski via email by Wednesday, September 24, 2014 • Dennis Murata, PSB Deputy Director, requested a meeting with Service Area 6 community members in attendance to this CCC meeting to further discuss their ideas and concerns. 	
CCC Workgroup Updates	<ul style="list-style-type: none"> • The Data Workgroup is developing a presentation for the SAACs. It is estimated that this presentation will be finalized by November 2014. 	<ul style="list-style-type: none"> • The Data Workgroup will deliver this presentation before the CCC at next meeting to gather feedback. 	
Announcements	N/A		

Next meeting	<ul style="list-style-type: none"> Wednesday, October 8, 2014, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 10th floor conference room, Los Angeles, CA 90020 		
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Respectfully Submitted,